TITLE: REQUEST FOR PROPOSAL FOR PROVISION OF GENERAL INSURANCE SERVICES TO THE FINANCIAL SECTOR DEEPENING TRUST (FSDT)

TERMS OF REFERENCE

1. INTRODUCTION

The Financial Sector Deepening Trust (FSDT) was incorporated in Tanzania on 1st July 2004. The FSDT's overall aim is to make a contribution to All Tanzanians to (derive value) from regular use of financial services which are delivered with dignity and fairness. FSDT's objective are:

- 1. Advocating for an improved policy, institutional, legal and regulatory framework at national and sub-national levels of financial services
- 2. Promoting more relevant market infrastructure and ways to reduce transaction costs between FSPs and potential clients
- 3. Stimulating improved access to financial products and services that respond to the needs of MSMEs
- 4. Stimulating improved access to financial products and services that respond to the needs of households and individual.

2. OBJECTIVES OF THE ASSIGNMENT

Financial Deepening Trust Fund intends to acquire reasonable but competitive General Insurance service from a reputed insurance company. Proposals are invited from the interested insurance companies, as per the scope of work described hereafter.

3. SCOPE OF WORK

i) Fire & Allied Perils

- To cover all furniture, office partitioning, fixtures, fittings and other office contents of every description and improvements.
- Business interruption following fire on additional cost of renting office space and facilities due to unforeseen circumstances/Fixed Costs

ii) Burglary

- On all movable and immovable assets belonging to the insured whilst located at FSDT premises including but not limited to office furniture and other contents
- Covering theft of any insured moveable assets whilst in the declared premises following break in or break out that is evident including furniture, fixtures, fittings, office contents and equipment

iii) Business all risks

- On Laptops and Ipads, Mobile phones, Plantronics headsets
- Covering all valuable assets that are regularly moved against theft and accidental damage, this includes laptops, projectors, still & videos cameras etc.

iv) Public liability;

- Any one event, any on period of insurance

v) Electronic equipment

- On desktops
- On servers, UPS/Printers/Other electronic equipment
- On new network equipment and other electronic equipment
- On additional cost of data reconstruction following fire, theft and transit loss
- On all electrical data cabling and wiring including switch boards etc

4. DURATION OF THE CONTRACT

The contract will be initially for one year with the possibility of extension, subject to satisfactory performance of the contractor.

5. EVALUATION AND SELECTION

5.1 METHOD USED

Overall, the preferred bidder will be selected on the basis of presenting the most economically advantageous tender. This means that bidders will be evaluated on a combination of technical and financial criteria. In this case the ratio between technical and financial scores will be 60/40.

The technical component of each proposal will be scored first using a grid that assesses a number of key attributes. This is set out below.

Minimum Criteria:

- Fully registered with TIN and VRN number.
- Proof of registration with Tanzania Insurance Regulatory Agency(TIRA)
- 5 or more years of experience in Insurance in Tanzania
- Financial statements for the past 3 yrs.
- Three written references from Existing Clients

Criteria for Technical Evaluation	Bidder	Max Marks
 Specific requirements; More than three years working experience in the General Insurance (Years) Note: Provide proof of companies served for 3 consecutive years. 		20
 Number of current companies (NGO,DPs, medium to large size companies) currently served with general insurance Note: Minimum 5 clients to get full marks. 		20
• Evaluation of the support structure described in		20

Criteria for Technical Evaluation	Bidder	Max Marks
your proposal.		
Technical requirements; • Evaluation of the maximum value of the benefits provided in the proposal		40
Total marks		100

To be considered further, a minimum total technical score of 70% is required. Only financial proposals from bidders scoring at least that level will then be evaluated.

The total financial cost in TZS will be weighted according to the formula:

- (Lowest total financial cost/ Bidder's total financial cost) x 0.4
- Total technical marks weighted by a factor of 0.6.

The weighted technical and financial scores for each proposal that passes the minimum technical threshold will then be added to produce a total score. The preferred bidder will be the one producing the highest total combined score.

All bidders will be informed of the combined weighted scores for all proposals that pass the minimum technical threshold. The FSDT will also separately inform the bidder of any proposal that fails to meet this threshold.

The deadline for submission of the tender documents is 22nd September 2017.

Any queries relating to this TORs should be submitted in writing to FSDT under the following address, all questions and the answers will be shared with all short listed candidates. The deadline for any queries is 2 days before the tender submission deadline date.

Procurement Manager,
The Financial Sector Deepening Trust,
2nd Floor De Ocean Plaza,
Plot 400 Toure Drive,
P.O. Box 1559 Oyster Bay, Dar es Salaam, Tanzania
procurement@fsdt.co.tz

For office visit appointment:

Please call phone number; 0222602873/5/6

6. OTHER MATTERS

6.1 CONFIDENTIALITY

All information contained in the terms of reference and attachments is provided on a strictly confidential basis solely for the use of Tenderers in connection with a competition for the supply of services for the above contract. It is a condition of this competition that Tenderers (and any sub-contractors) shall:

- take all reasonable measures to protect this confidentiality and avoid the unauthorized use, disclosure, publication, or dissemination of confidential information;
- not use this information other than for the purposes of preparation of a tender, and shall disclose it only to officers, directors, or employees on a specific need to know basis; and
- Not disclose, publish or otherwise reveal any of the information contained herein except with the specific prior written authorization of FSDT.

7. CONFLICT OF INTEREST

Tenderers (and any sub-contractors) must disclose in their tender details of any circumstances, including personal, financial and business activities that will, or might, give rise to a conflict of interest, if they were awarded this contract. Where Tenderers identify any potential conflicts they should state how they intend to avoid such conflicts. FSDT reserves the right to reject any tender which, in its opinion, gives rise, or could potentially give rise to, a conflict of interest.

8. TAXATION MATTERS

The winning bidder will be responsible to pay withholding tax and all other tax liabilities as per Tanzanian Tax laws. Any such tax amounts shall be the responsibility of the consultant